

# SADAF SAIYAD

Guest Relations Executive

## My Contact


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## Soft Skill

- Observation
- Decision making
- Communication
- Multi-tasking

## Hobbies

- Stitching
- painting

## Education Background

- Mandawar Degree College
  Bechlor's Art
  Completed in 2023
- Sai royale college of hotel management and professional studies
  Diploma in Hotel Management
  Completed in 2017
- Higher Secondary certificate
  KPS Inter college
  Completed in 2016
- Secondary school certificate
  Saint Paul's high school
  Completed in 2014

## About Me

Dedicated Guest Relations Executive with 3+ years of experience in providing expectional guest services and ensuring memorable experiences.Proficient in managing front office operations , handling guest complaints and co-ordinating with various department. Adept at fostering strong guest relationships, maintaining high satisfaction rates, and implementing effective strategies to improve overall service quality.

## Professional Experience

The Grand Hotel,Vasant kunj New Delhi

*Feb-2023-Jan-2024*

**Job Designation:- Guest Relations Executive**

Pride Plaza Hotel,Delhi Aerocity

*Apr-2022-Jan-2023*

**Job Designation:- Guest Relations Supervisor**

Radisson Blu Hotel,Noida-Sec-18

*Nov-2021- Mar-2022*

**Job Designation:- Hostess**

Radisson Blu Hotel Kaushambi

*Mar-2019- Dec-2020*

**Job Designation:- Hostess**

Radisson Blu Hotel Dwarka Sec-13 New Delhi

*Oct-2017 - Sep-2018*

**Job Designation:- Guest Relations Associate**

## Internship

Radisson Blu Hotel Dwarka Sec-13 New Delhi

During this period to pursured a challenging and rewarding caeer in the hospitality industry and gained experience and skills and explored career opportunity

## Achievements

Sep,2023 Perfomed in G20.

Apr,20221 Got reward as Guest Delight Championship